COVID-19 RECOVERY PHASE COMMUNICATION

 (See Calendar as attached for January 2021 programs and services)

To: Our valuable members and service partners

From: Abby House Clubhouse

Date: December 30th, 2020

Re:  Abby House Clubhouse Services: COVID-19 Recovery Phase Update and Service Plan Winter 2021

Abby House has moved to a new program and space. We are operating out of The Hall @ 33889 Essendene Avenue . This location is only a few blocks down the street from the original clubhouse. There is lots of parking behind the building; you can enter the lot from the driveway on Cyril Street. If you have any questions regarding directions please connect with the staff. All of our programs will continue to operate as usual, just inside a different building.

Abby House Clubhouse is committed to providing our members with the range of supports and services they require as we continue to move forward in the recovery phase of COVID -19. In order to accomplish this, we are continuing to do the following:

Keeping our physical space safe for in-person services

The following points ensure the safety of all members and staff:

* Max of 10 people in clubhouse meeting space during program times.
* Tables and chairs are spaced well apart.
* There are plexiglass dividers throughout the clubhouse.
* Physical distancing required at all times.
* No food or drink consumption within the clubhouse.

Providing a range of engagement options for Clubhouse programs

The following points are the different platforms and ways we are currently connecting with members:

* In-person scheduled programs inside of the clubhouse and in the community
* Scheduled appointments (in person or virtually)
* Facebook messaging/call/video call
* Email
* Phone calls
* Virtual groups through Facebook and Zoom

Continuing with screening, cleaning, and safety precautions

We are achieving the highest level of safety for members and staff through the following points:

* Completing screening with each member accessing service, including:

  Assessment questions prior to entering the clubhouse.

  Temperature check prior to entering the clubhouse.

  Mandatory mask-wearing for all in-person services.

  Hand sanitizing

  Physical distancing

* All staff will wear appropriate PPE during program times, complete temperature check and risk assessment questions.
* Sanitizing surfaces before and after each program.
* Cleaning the clubhouse regularly.

In collaboration with Fraser Health, we will continue to monitor our members’ needs, services, programs, and adaptive actions required for delivering service during COVID 19 recovery phase.

Updates will be provided as necessary.

If more information is needed, please contact:

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