COVID-19 RECOVERY PHASE COMMUNICATION

(See Calendar as attached for November 2020 programs and services)

To: Our valuable members and service partners

From: Abby House Clubhouse

Date: October 29th, 2020

Re:  Abby House Clubhouse Services: COVID-19 Recovery Phase Update and Service Plan Fall 2020

Abby House is moving to a new program and services space. We will be operating out of 33889 Essendene Avenue . This location is only a few blocks down the street from the original clubhouse. There is lots of parking behind the building; you can enter the lot from the driveway on Cyril Street. All of our programs will continue to operate as usual, just inside a different building.

Abby House Clubhouse is committed to providing our members with the range of supports and services they require as we continue to move forward in the recovery phase of COVID -19. In order to accomplish this, we have implemented several new changes in addition to our established precautionary adaptations. These changes include:

Keeping our physical space safe for in-person services

The following points are changes we have made to the clubhouse to ensure the safety of all members and staff:

o   Max of 10 people in clubhouse meeting space during program times.

o   Physical distancing encouraged at all times

o   Masks must be worn in the clubhouse at all times

o   Hand sanitizing upon entry to the clubhouse.

o   Regular hand washing/sanitizing encouraged.

o   No food or drink consumption within the clubhouse

Providing a range of engagement options for Clubhouse programs

The following points are the different platforms and ways we are currently connecting with members:

o   In-person scheduled programs inside of the clubhouse and in the community

o   Scheduled appointments (in person or virtually)

o   Facebook messaging/call/video call

o   Email

o   Phone calls

o   Virtual groups through Facebook and ZOOM

Continuing with screening, cleaning, and safety precautions

We are achieving the highest level of safety for members and staff through the following points:

o   Completing screening with each member accessing service, including:

  Assessment questions

  Temperature check

  Mandatory mask-wearing

  Hand sanitizing

  Physical distancing

o   All staff will wear appropriate PPE during program times, complete temperature check and risk assessment questions

o   Sanitizing frequently used surfaces

o   Cleaning the clubhouse regularly

In collaboration with Fraser Health, we will continue to monitor our members’ needs, services, programs, and adaptive actions required for delivering service during COVID 19 recovery phase.

Updates will be provided as necessary.

If more information is needed, please contact:

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