Available Abby House & Cheamview Clubhouse Services COVID 19 Update (March 27,2020)

To our members and service partners,

Abby House & Cheamview Clubhouse is committed to providing our members with the support services they need through the COVID19 response period. In order to accomplish this, while ensuring we maintain safe practices and reduce risks where possible, we will be adapting some of our delivery methods.

Current Services

Abby House & Cheamview will be offering the following services and programs to our members:

1)       Hours of operation: Monday to Friday 9am to 4pm, Thursdays 9am to 6pm (2pm to 6pm is for Young Adults).

2) We are offering support to all of our members with a focus on those who tend to isolate or have issues with food security or financial security.

3)       TVP Program: TVP participants will be given their honorarium whether they are able to volunteer at this time or not. The cheques will be mailed out.

4) Nalaxone kit distribution and training

 Adaptations to Service Delivery

Both Clubhouse’s have made the following adaptations to the delivery of our services and programs:

1)       We are offering support through call, text, Facebook and other online forums using individual or group video chat during all of our regular working hours.

2) Staff will be doing outreach to members daily. For those individuals for whom a face to face interaction is more appropriate, we invite the individual to come to the clubhouse to meet with staff to get the support they need. The staff will be doing a wellness check before entry to the clubhouse. We will be asking questions about physical health to know if a person is experiencing any symptoms such as a fever, cough or shortness of breath. We will be maintaining physical distancing protocols within the clubhouse(keeping a 2 meter distance between people). We are also able to meet someone in the community or outside in the parking lot while also following physical distancing protocols. We will be ensuring that members and staff follow strict hand washing protocol and cleaning/disinfecting the clubhouse between visits.

3) We are working to ensure that our members know about local services that are available to them such as the Crisis Line, 811, Food Banks, Community Services Centres and online applications for financial supports, etc.

4)  We are posting videos on our Facebook page with wellness tools, words of encouragement, reliable information sources and regular updates of any changes that would affect our members.

5) We are hosting "Watch Parties" when the Peer Support Worker is doing the crafting tutorial on Facebook. We will be posting live Teaching Kitchen programs (times for this will be posted in advance on Facebook). We are working on creating other live programs such as Meditation or Support Groups, watch Facebook for updates.

Review of Services and Adaptations

Both Clubhouse’s and Fraser Health will continue to work together to review the services, programs, and adaptive measures for delivering service weekly during the COVID 19 response period. We will continue to provide timely updates as our services evolve along with the COVID 19 response.

Regular updates will be sent as required.

Abby House Contact Information

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Text: 604-302-6001

To Join our Facebook page follow the link: <https://www.facebook.com/creativecentresocietywellness/>

Cheamview Contact Information

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To Join our Facebook page follow the link <https://www.facebook.com/Cheamview>

Thank you everyone.